

Samaritan Health Services Financial Assistance

Need Help Paying Your Bill

Samaritan Health Services (SHS) in keeping with the not-for-profit mission provides medical care to anyone without discrimination or their ability to pay. SHS will pay for Needed Medical Care for anyone who demonstrates a financial need.

How to Apply

In-person, by phone or by mail. Anyone can apply for financial assistance by submitting a completed application and providing the required supporting documentation. To request a free copy of our policy and financial assistance or if you have any questions, please contact us.

- By phone:
 - 1-800-640-5339
- Samaritan website:
 - www.samhealth.org/FinancialAssistance
- In person at any SHS facility

Financial Assistance Frequently Asked Questions

- **What is covered?** Needed medical care such as emergency care, or medical care needed to diagnose or treat an illness, injury, condition, disease, or its' symptoms. Patients that qualify for Financial Assistance are not charged more than the Amount Generally Billed (AGB) for Needed Medical Care.
- **Who can apply?** All patients and responsible parties can apply for the Financial Assistance Program.
- **What if I don't qualify for Financial Assistance?** Samaritan offers a variety of payment options to include online payment, credit and debit card, cash or check. Samaritan also offers payment plans and self-pay discounts. Please contact our Financial Assistance representatives at 1-800-640-5339 for additional details.
- **What documents are needed to apply?** A completed Financial Assistance Application (FAA) with the required proof of income are needed to initiate the review process. Please see FAA for a detailed list.
- **What if English is not your first language:** Financial Assistance Application, FA policy, and this summary is available in Spanish and Chinese. Interpretative services are available for any other language by contacting customer service at 1-800-640-5339.